

Human-Centered Design Consultant

Consultant Roster | Part-time | Home-based with potential travel

Who We Are

Prospera is a boutique consulting firm specialized in designing and strengthening employment promotion interventions across the globe. Our mission is to enhance the effectiveness of the public and social sector in facilitating people's successful integration into the labor market and improving working conditions, especially for disadvantaged groups such as youth, women and refugees. We work with governments, development agencies, international NGOs and other stakeholders, offering strategic advice to high-level decision makers and operational guidance to implementers. In order to deliver the highest value to our clients we combine expertise from various academic disciplines.

Scope of Work

We are looking for dynamic individuals with demonstrated expertise in applying Human-Centered Design (HCD) methods and who are passionate about improving employment policies and programs. Your specific responsibilities and level of effort would depend on the respective assignments and may range from short-term advisory roles (only a few workdays) to continuous support on larger projects. Typical tasks may include:

- Design and plan user research in the context of public and social sector employment programs
- Implement user research applying a variety of qualitative and quantitative methods as needed
- Coordinate ideation and prototyping processes to co-create solutions with relevant stakeholders
- Lead capacity development workshops on HCD

Candidate Profile

- ✓ Bachelors or Master's degree in a relevant field (e.g. Economics, Psychology, Public Policy), with demonstrated coursework or certificates in Human-Centered Design
- ✓ At least 3 years of experience applying Human-Centered Design approaches, ideally including in the public sector and/or with civil society organizations
- ✓ Demonstrated experience applying HCD to labor market and economic empowerment programs, such as job search assistance, entrepreneurship promotion, job training; and/or to related policy areas such as vocational and higher education, SME development, labor migration, rural livelihoods etc.
- ✓ Proven experience designing and implementing field research leveraging a mix of quantitative and qualitative methods, including journey maps, personas, and surveys
- ✓ Fluent English (written and oral) and fluency in at least one of the following additional languages strongly desired: French, German, Arabic, Serbian or Albanian
- ✓ Excellent writing and synthesis skills; strong visualization skills would be an asset
- ✓ Ability to convey complex ideas and findings in simple and intuitive ways
- ✓ Very strong interpersonal and relationship building skills
- ✓ Experience in developing countries strongly preferred

If you would like to be considered for our Consultant Roster, please email us at jobs@prospera-consulting.com with: 1) your CV, 2) a summary of your main qualifications, thematic interests, and selected links to relevant publications/projects in the email body. Please note that we may contact candidates only after we have identified a suitable assignment that matches the candidate's profile. We look forward to hearing from you.

Deadline for applications: Rolling basis